



TO RETURN OR EXCHANGE YOUR PURCHASE

Please fill out this for to Return or Exchange your jewelry.
Raven Road accepts returns and exchanges up to 60 days after the purchase date.
Only purchases that are in New and Unworn conditions will be accepted.

Order Number: _____ Order Date: _____

Items returned: _____

Reason for your return/exchange:

- | | | |
|--|--|---|
| <input type="checkbox"/> Did not fit* | <input type="checkbox"/> Received damaged Jewelry,
shipping box is okay | <input type="checkbox"/> Bought by mistake |
| <input type="checkbox"/> Unhappy with style | <input type="checkbox"/> Jewelry and Shipping box both
damaged | <input type="checkbox"/> Item arrived too late |
| <input type="checkbox"/> Unhappy with color | | <input type="checkbox"/> Gift |
| <input type="checkbox"/> Received wrong item | | <input type="checkbox"/> Inaccurate website description |

*If you were returning your jewelry due to an incorrect size,
would you like to be contacted if another size is possible?

I would like:

- a refund to the original payment method
- a refund to the original gift card
- an exchange for the following items

Please mail your return items to:

RavenRoad Southwest
PO Box 10808
Albuquerque, NM 87184

If you have any questions, please contact mary@ravenroadsw.com
If your exchange choice is less expensive, we will refund your original payment method. If you exchange
choice is more expensive, we will contact you when your return has been processed
Please note that it may take several business day for Raven Road to receive your return in the mail and
for the refund to appear on your card statement
Mail your return in a manner so that it will be received undamaged.